



## Keeping Our Guests Safe

*This will be updated regularly in line with Ministry of Health advice*

Our first priority at Aubyn Court Spa Motel is ensuring the safety and well being of our Guests, Staff and the wider community.

We are continually monitoring developments with the global coronavirus pandemic and are closely following official advice from the New Zealand Ministry of Health for accommodation providers and also adhering to advice from Hospitality New Zealand to ensure that we are providing the safest environment that we can.

In the last few days we have carefully scrutinized and made adjustments to our cleaning products and procedures to specifically target the COVID-19 virus.

Some of the steps that we are currently taking to ensure that we are providing a safe and clean accommodation experience are:

- We are not allowing those with confirmed and infectious cases of COVID-19 to be at Aubyn Court Spa Motel.
- All Staff are being thoroughly and regularly briefed on symptoms of the virus, preventative hygiene and our up to date cleaning and safety procedures.
- No Staff are at work if they are feeling unwell or exhibiting symptoms.
- We are providing hand sanitiser to both Guests and Staff
- Sanitising all room surfaces and linen in line with Ministry of Health guidelines
- Sanitising all high-touch surfaces in common areas such as reception multiple times per day in line with Ministry of Health guidelines